

Huronia



A YEAR IN REVIEW ...

2019 was one of our busiest years ever. We welcomed a host of new Customers and I am proud to report that we now work with approximately 25,000 residential and commercial Customers throughout Central Ontario. We had humble beginnings, and to achieve this level of market share is tremendous.

We pride ourselves on our unparalleled commitment to our Customers. Our staff of nearly 100 individuals consistently works as a cohesive team, oftentimes between various divisions, and across our three office locations to provide the best service to you, our customers. Protecting your family, home, business and possessions is our reason for being. So thank you to our team for your contribution throughout this busy year.

Our [two ULC listed Monitoring Stations](#) once again achieved [5-Diamond Certification from The Monitoring Association](#). This certification affirms that our station operators are proficient and excel at communications with customers, law enforcement agencies and fire and emergency services communication centers.

This year was, in fact, so busy that we added two new members to our Senior Management Team; Human Resources Manager, Liz Comuzzi and President, David Clark.

We also grew our staff roster quite significantly this year as well, with the addition of: Alarm Technicians, Customer Service personnel, Fire Safety Technicians, an Inventory Clerk, an IT Manager, a Jr. Locksmith & Access Control Technician, Monitoring Station Operators, a Payroll Administrator, multiple Sales Representatives and numerous Security Guards.

Because of the growth we achieved this year, we are able to continue to support the community groups in the areas in which we do business. We do this through corporate financial donations, and also with in-kind donations and time-commitments to various community events. Each year I think we won't possibly add anymore to the growing list ... and each year, I'm proven wrong. And I couldn't be happier about that. With each new employee that joins our team, comes a new commitment to a favorite local charity. And that's something to be celebrated. Please join me in commending our team for the following efforts:

* A corporate commitment of \$10,000 to the [Collingwood General and Marine Hospital Foundation's](#) Everest challenge, which this year helped the foundation to raise over \$300,000! Special thanks to Team Huronia who took part (and conquered!) the Everest Challenge in October. The team of ten made FORTY ascents up Blue Mountain (roughly 29,092 feet total, the height of Mount Everest!)

* Ongoing title sponsorship of the [Georgian Triangle Humane Society](#) fundraiser - the 7th annual Friends for Life Walkathon which raised in excess of \$50,000 for animals in need.

* Annual sponsorship of the [Community Living Huronia](#) gala.

* A number of staff from each office walking in high-heeled shoes to support their local women's shelters during various [Walk a Mile](#) (In Her Shoes) awareness campaign.

* Continued support for the [Georgian Bay General Hospital](#), [Georgian College](#), [Muskoka Builders Association](#), Tim Horton's Charity day with ongoing sponsorship's at golf tournaments, tradeshow's and various community events.

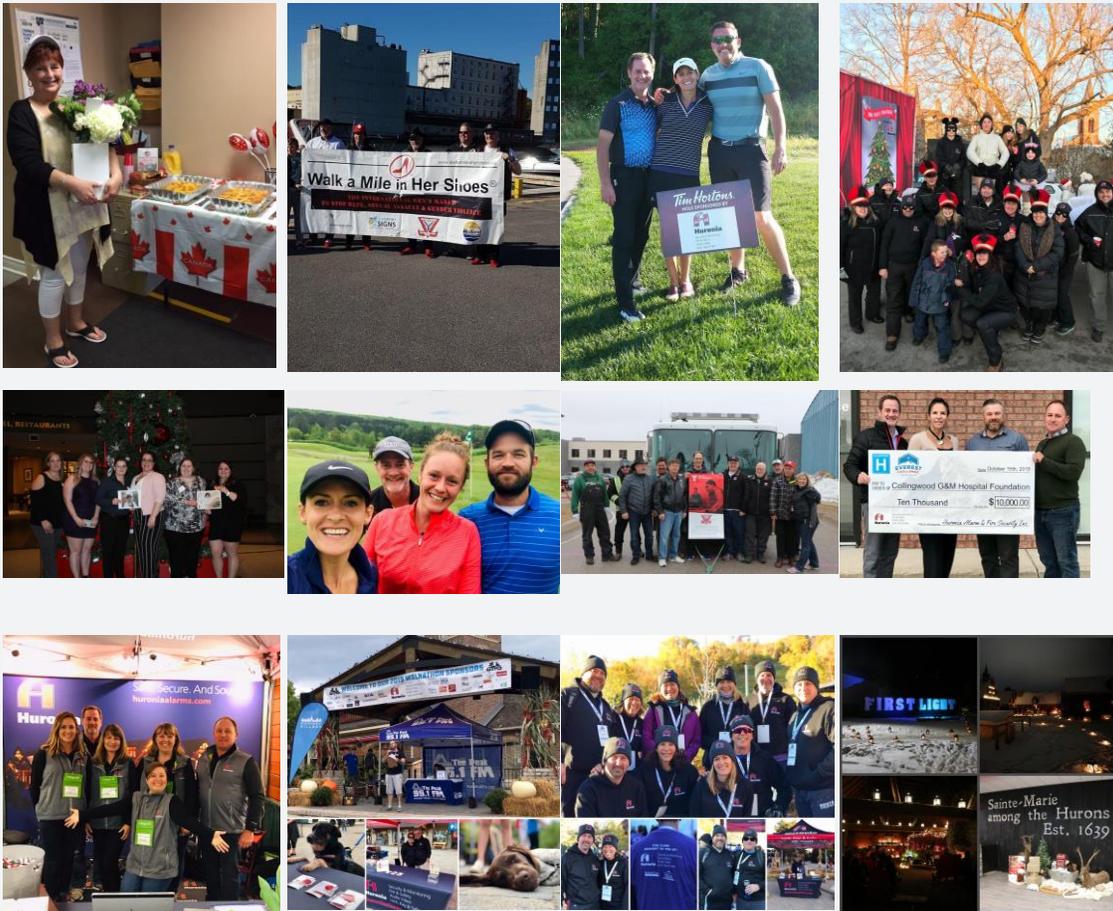
* Participation in the More to Give Program - our very own Kevin Leonard helped to pull a fire truck alongside his fellow [Midland Y's Men's Club](#) members!

* Sponsorship of a [Triathlon in Muskoka](#).

* The Collingwood [Gaslight Tour](#) sponsorship rounded out our activities for 2019

Thank you once again for your continued support and for entrusting us to help ensure the safety of your family, friends and employees. From all of us at Huronia, we wish you a very merry Christmas, happy holidays and a safe and healthy New Year.

Rob Thorburn Jr., Chief Executive Officer



HURONIA HOLIDAY HOURS OF OPERATION

Please take note of the following dates that Huronia will be **CLOSED** during the holidays:

Tuesday, December 24, closed at noon
 Wednesday, December 25; closed
 Thursday, December 26; closed
 Tuesday, December 31, closed at noon
 Wednesday, January 1; closed

We will re-open on Thursday, January 2nd.

Our 24/7 ULC listed [monitoring stations](#) WILL be open throughout the holiday season with no interruption in service. Technical support is also available 24/7.

HEADING OUT OF TOWN FOR THE HOLIDAYS? PLEASE LET OUR MONITORING STATION KNOW.

We are reminding all of our security system customers to check their systems, before leaving on vacation this holiday season, to ensure they are working properly. CCTV camera systems need special attention every day to be sure they are online, recording (if designed to do so) and that any ancillary functions - send to website, remote access, etc. - are all in working order. Some of our systems allow you to activate a "watchdog" feature that we can monitor when one of these critical functions fails. If you are going to be away from your premises on vacation, [please contact us](#) in writing and provide us with your contact information in case of an emergency.

Email us at monitoring@huroniaalarms.com.

HOLIDAY FIRE SAFETY

Colder weather means an increased risk of fire within the home as we begin to turn on fireplaces, furnaces and space heaters to help keep us warm. Use this checklist to help keep visiting friends and family safe this holiday season:

* Check your chimney and furnace intake/exhaust vents to ensure they are free from debris and snow or ice build-up. This will help to reduce the risk of carbon monoxide (CO) build up in the home, which could result in CO poisoning.

* If you have a wood burning fireplace, make sure the ashes are always completely cool before disposing of them in a metal container that comes with a tight fitting lid. Then keep this container outside your home to help reduce the risk of fire.

* Space heaters are a popular way to heat individual rooms in the home. Make sure to keep them at least 1 metre away from anything that could catch fire ... things like drapery, bed skirts, blankets and even clothing.

* Clean and check the range hood fan to minimize the build-up of grease, which could contribute to kitchen fires.

* Make sure you have working smoke alarms on every floor of your home and outside all sleeping areas - now's a great time to check/replace the batteries.

* And if your vehicle requires some additional battery support this year, we recommend using an approved timer for vehicle block heaters instead of leaving them running throughout the night. Remember to never, EVER leave vehicles running inside the garage or in an enclosed environment.

Questions about [fire safety](#)? [Get in touch with us today](#).

HURONIA OUT AND ABOUT IN THE COMMUNITY

Huronia is a proud Silver sponsor of the [First Light program at Sainte-Marie Among the Hurons](#) again this year. Now in its 20th year, this holiday spectacular illuminates the historic site with over 5,000 candles, fireworks displays and a candle lit path that takes visitors up to the Shrine for programming that includes food vendors, choirs, crafts and multicultural nativity scenes. [Click here for more details](#).



Huronia

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