FEBRUARY 2016 ENEWSLETTER

Huronia



HURONIA IS AN ACCREDITED SECURITY CONTRACTOR - WHY THIS IS IMPORTANT TO YOU ...

A recent <u>CBC news story</u> talked about the fact that only four provinces require criminal background checks for employees working in the home security business. Ontario is not one of those provinces.

This particular news story focused on a security company that had an installer who had a lengthy criminal record. This installer then (allegedly) stole a Customer's credit cards and various pieces of identification, during the installation of that Customers home security system.

This is unnerving to say the very least.

Fortunately, in the absence of nationwide legislation, the Canadian Security Association (CANASA) has developed an accreditation program to ensure that the electronic security providers in Canada have a set of best practices to follow.

So we thought it important to tell our Customers that <u>Huronia is a member in good standing</u> with CANASA and the <u>Canadian Accredited Security Contractor (CASC) program</u>.

Our mandatory criminal reference checks are conducted annually with all our employees as part of our best practices. Practices that predate the CASC program.

Just another reason why Huronia is Central Ontario's leading security and monitoring company.

If you have any questions about this news story, or about our criminal reference check procedures, please <u>contact us</u>.



Jai Robitaille, one of Huronia's accredited Security Technicians, wears the new Huronia ID badge.

NEW ID BADGES FOR ALL HURONIA EMPLOYEES

Huronia has recently introduced a new ID badge for all Huronia employees.

These ID badges are a benefit to our Customers because they are another added security measure to help you ensure that you ARE dealing with a Huronia-accredited service and installation professional.

Name and a recent photo of the Huronia employee are prominently displayed on the front of the card. As well as our toll-free

number which you can call to validate the Huronia employee's identification, if need be.

Remember, most legitimate contractors, installers and service technicians should be able to provide you with photo identification before entering your home or place of business; don't be afraid to ask to see it and verify their identity before letting them through your door.

HURONIA SERVICE AND INSTALLATION VEHICLES ARE ALL EQUIPPED WITH GPS FOR IMPROVED CUSTOMER SERVICE

As part of our ongoing commitment to increase our Customer service, we have recently equipped all of our service and installation vehicles with GPS tracking devices.

These devices now allow us to better communicate with our Technicians in the field and, more importantly, allow us to provide faster and more accurate timeframes for service calls to our Customers.

This means reduced wait times for you.

Lastly, these GPS units provide our Service and Installation Team with a safer and more efficient working environment.





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