

**HURONIA ALARM AND FIRE SECURITY INC.
CUSTOMER PRIVACY POLICY**

HURONIA ALARM AND FIRE SECURITY INC. (“**Huronia**”) recognizes the importance of protecting the privacy and confidentiality of your personal information. We also understand that accurate information is fundamental to the provision of superior service to our customers.

Our intent is to balance our legitimate business interests in collecting and using your personal information against your reasonable expectation of privacy.

We have therefore adopted this Privacy Policy which details how we collect, store and use the personal information that we obtain from our customers.

What is Personal Information?

Personal information is any information that assists us in identifying an individual.

At **Huronia**, we frequently collect personal information such as names, postal and e-mail addresses for home and business locations, telephone and facsimile numbers, banking information, credit card data, insurance information and passwords or codes relevant to your security system.

Please note that a certain amount of personal information is required to provide you with security services. If you do not wish to provide us with some information, it may be necessary for us to discontinue or refuse service.

Why We Collect Your Personal Information and How We Use Your Personal Information

At **Huronia**, we only collect information that is necessary to enable us to provide you with the services that you have requested and we only use your information for the purposes in which such information was intended to be used. For example, we collect personal information about you in order to complete alarm installations, to provide monitoring services, for billing purposes and to determine or verify credit worthiness.

From time to time, we may collect information about your preferences and habits if you voluntarily complete surveys or questionnaires or enter contests online or through the mail.

We do not collect any personal information unless it has been knowingly and specifically supplied to us by you.

We may use your personal information to contact you from time to time about products or services that may be of interest to you as a **Huronia** customer or to send you our quarterly newsletter. Please remember that you can inform us by telephone or e-mail that you no longer wish to receive general correspondence from us and you can choose to “opt-out” of receiving our newsletter at any time.

We will not disclose your personal information to any third parties without your implicit consent and when we disclose information to third parties, we use our best efforts to ensure that such third parties

are reputable and that they have enacted similar policies or safeguards to protect and maintain the integrity of your personal information.

We will, however, disclose your personal information without your consent for emergency purposes and to abide by all applicable laws, regulations, court orders, valid search warrants or subpoenas or to defend or intervene in a lawsuit against **Huronia** or to our solicitors where necessary.

How We Protect Your Personal Information

Huronia does not sell, rent or lease its customer lists containing your personal information to third parties.

In addition, **Huronia** has implemented various internal security measures to maintain and protect the integrity of your personal information, including but not limited to the use of computer passwords, locked cabinets with restricted access and computer firewall technology and encryption.

You Can Access Your Personal Information

You always have the right to access and view the personal information that we collected about you.

If you would like to view, amend or modify your personal information or if you would like to “opt-out” of receiving our newsletter or any general correspondence from us, please contact our Privacy Manager.

Do You Have Any Questions or Concerns About Our Privacy Practices?

If you have any questions or concerns about your privacy, please contact our Privacy Manager.

Changes to this Privacy Policy

Huronia reserves the right to change or update this Privacy Policy from time to time. Please refer to our Privacy Policy periodically on the web at www.huroniaalarms.com or ask for a copy from our office so that you are aware of any such changes or updates.

As a customer of **Huronia**, you agree to be bound by the most recent version of our Privacy Policy.

Privacy Manager

Our Privacy Manager can be reached at:

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