



# Huronian Alarm and Fire Security

## Security News & Views



**Midland Office**



**Collingwood Office**



**Huntsville Office**

We hope this newsletter will be a helpful source of information for our existing and new clients. Any feedback would be greatly appreciated for future issues. We have come a long way since Don Bryant started our company in 1972. Don is still an integral part of our company and our success is directly attributed to his original philosophies and level of commitment to his clients. Our independent company continues to be locally owned and operated. We have made some major acquisitions in the past couple of years and we welcome the clients from Safety/ Bellalarms in Collingwood, Total Safety in Huntsville/Parry Sound, Alpha Alarms and Alliance Security in Midland. We would like to thank all of our clients for their patience and understanding over this period of time. Much of our success has come from our commitment to servicing our clients. We knew that a local presence in our communities was a key component in continuing this success. To achieve this we now have branch offices in Collingwood and Huntsville to serve you better. Rob Thorburn Jr. heads up the Collingwood branch and has been 'burning the midnight oil' with his team to service the former Safety/Bellalarms clients and our many new clients. Les Hess has formulated an excellent team in their new Huntsville office. Our Midland office has some new faces as well. George Walker, operator of Alliance Security in Midland, came with his clients when they joined Huronia in June of 1999, and now supervises the Midland alarm division. We welcome Roger Lacroix back as supervisor of the fire safety division. We now have over 40 employees to serve you, and the goal of everyone of them is to make our communities safer as reflected in our mission statement. I would personally like to thank you for taking the time to read our newsletter and for your continued patronage. I started with this company over ten years ago as a technician and keeping my communities safe has always been a priority in my career and life. If you have a concern please do not hesitate to call me at any time.

Kevin Leonard, General Manager, Huronia Alarm & Fire Security Inc.

As many are already aware, the Ontario Fire Code has been updated and some important changes have arisen effective November 21st, 1999.

## **Certified Technicians**

Probably the greatest change is with regards to buildings with fire alarm systems. This new legislation requires that inspections, testing and repairs to fire alarm systems be performed by certified technicians. It is the building owner's responsibility to assure that the technician performing the work is certified. All technicians will have a photo ID card which will detail a certification number and the phrase "This program is deemed acceptable to the Fire Marshal and satisfies the requirements of Clause 1.1.5.3.(1) (a) of the Ontario Fire Code." If they don't have this card, send them home! Remember, it is illegal to allow an uncertified technician to service your fire alarm system and the building owner may be prosecuted under the Fire Protection and Prevention Act.

## **Fire Code Retrofit**

If you own a commercial or multi-dwelling building your building may be affected by the fire code retrofit. This section applies to all existing buildings of two or more dwelling units, buildings where people gather (i.e. Churches, theatres, etc.), and health care facilities. You should be aware that this part of the fire code had a compliance date of July 14, 1996 and many have not yet complied.

Many owners are unaware that this code applies to basement apartments. The actual requirements vary depending on many factors and to give a synopsis here would be lengthy. We do provide a fire code retrofit audit service and recommend you give us a call for further information.

## **Rules For Fighting Fires**

Fires can be very dangerous and you should always be certain that you will not endanger yourself or others when attempting to put out a fire.

Assist any person in immediate danger to safety if it can be accomplished without risk to yourself. Activate the building fire alarm or notify the fire department by dialing 911 (or designate someone else to notify them for you). When you activate the building fire alarm system, it will automatically notify the fire department and get help on the way. It will also sound the building alarms to notify other occupants and will shut down the air handling units to prevent the spread of smoke throughout the building. Only after having done these two things, if the fire is small, you may attempt to use an extinguisher to put it out.

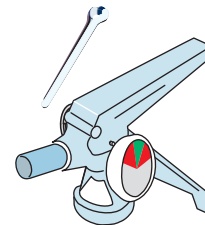
# How to Use a Fire Extinguisher



It's easy to remember how to use a fire extinguisher if you can remember the acronym PASS which stands for **P**ull, **A**im, **S**queeze and

## Pull the Pin

This will allow you to discharge the extinguisher



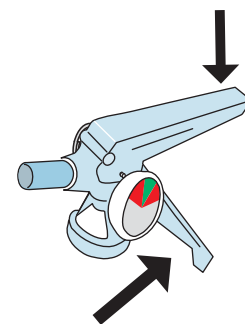
## Aim at the base of the fire

If you aim at the flames the extinguishing agent will fly right through and do no good. You want to hit the fuel.



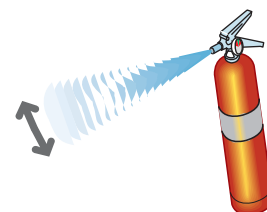
## Squeeze the top handle or lever

This depresses a button that releases the pressurized extinguishing agent in the extinguisher.



## Sweep from side to side

Until the fire is completely out. Start using the extinguisher from a safe distance away, then move forward.



**Midland Office**  
233 Midland Avenue  
Midland, Ontario L4R 3K1  
(705) 526-9311  
Monitoring Station (705) 527-9311  
1-888-363-9311

**Collingwood Office**  
66 Pine Street  
Collingwood, Ontario L9Y 2N7  
(705) 445-4444/800-504-3053  
Monitoring Station (705) 444-2287  
1-888-363-9311

**Huntsville Office**  
23 Manominee Street  
Huntsville, Ontario  
P1H 1K8  
(705) 788-3192/800-661-7284  
Monitoring Station 705-746-6898  
1-888-363-9311

**To reach us from  
Barrie/Orillia/Moonstone call**  
(705) 792-9311  
1-888-363-9311  
Monitoring Station (705) 730-0843

**To reach us from Parry Sound**  
(705) 746-5851  
1-800-661-7284  
Monitoring Station (705) 746-6898

**[www.huronialarms.com](http://www.huronialarms.com)**

## Monitoring Memo

Huronian Alarm & Fire Security is unique in that it has its own in house Monitoring Station which is staffed 24 hrs a day, 365 days a year. One of the benefits to this is that we have daily contact with the local Police & Fire departments.

The Monitoring Station supervises many types of alarms including fire, burglary, environmental and supervisory. In addition we also act as a 9-1-1 dispatch centre.

At Huronia Alarm & Fire Security Inc. we try to eliminate any false or unnecessary dispatches by having our databases updated frequently. If our clients need to add or delete a name from their notification list we strongly urge them to contact us immediately with the updated information. If you require Huronia Alarm & Fire Security service to program a code into your system we do require one business days notice.

The following are some key words that you may hear from the dispatcher and their meanings:

**PASSWORD** A word or phrase used to identify yourself as an authorized user

**PASSCODE** A group of numbers that is used to identify yourself as an authorized user. This may or may not be the 4 digit code used to arm or disarm the system

**USER CODE** The actually 4 digit code used to disarm or arm your system

**USER NUMBER** When codes are programmed into your security system they are programmed into a specific slot which is the user number

Our clients safety and protection is our number one priority and we strive to make you feel secure at all times.

Kelly Jones  
Customer Service Supervisor

## Mission Statement

Huronian Alarm and Fire Security Inc. is a multi-service security and fire safety company. We provide solutions to our community's safety challenges including excellent ongoing client service and support. Our qualified and dedicated employees are committed to meeting our client's expectations for a safer living and working environment.